

## Press Release

### **Fujitsu Transforms Front Desk Operations with the fi-800R**

#### **Compact scanner combines passport, ID and document scanning for seamless customer experience**

**London, October 8, 2019** – PFU (EMEA) Limited, a subsidiary of Fujitsu Ltd., the world's leading scanner manufacturer, today announced the launch of the fi-800R, a new image scanner designed for the front desk environment, combining passport, ID and document scanning. The latest model in the fi Series delivers an innovative compact design with a state-of-the-art dual path mechanism that enables staff to complete all of their tasks in one place – meaning ID and documents never leave the customers' sight.

Featuring an Automatic Document Feeder with Fujitsu's innovative Active Separation technology, the fi-800R makes input smoother than ever, while Automatic Skew Correction eliminates feed errors. The bundled PaperStream software optimises images for downstream processes, as well as extracting information to enrich customer profiles. Automatic Profile Selection, where staff no longer have to spend time sorting documents by format, and 40ppm/80ipm scan speed means customers can get on with their day in record time.

Taking up half the space of alternative solutions, the fi-800R is perfect for the front desk, or any other place where space is tight. The innovative U-turn path mechanism with Automatic Stacking Technology ejects papers back up through the scanner, removing the need for a front output tray. Drastically reducing the machine's footprint means the fi-800R can be used in spaces half the size of an A4 sheet.

The fi-800R is also the first scanner of its kind that doesn't require a carrier sheet to protect passports, incorporating a return path mechanism that can process thicker items such as ID cards and passports including the MRZ (Machine-Readable Zone) alongside A4 documents. In addition to the obvious benefits of saved time and effort, this means documents stay in sight of the customer – supporting GDPR compliance.

“In the age of heightened expectations, the fi-800R allows staff working in locations like banks, hotels or hospitals, to provide exceptional customer service, effortlessly,” said Mike Nelson, Senior Vice President, PFU (EMEA) Limited. Delivering some of our most innovative features yet, this scanner provides customers with the peace of mind that their data is being kept safe. Front desk staff now have the means to provide seamless service, easily and quickly at the customer's first

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point of contact.”

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### **Pricing & Availability**

£619

### **About PFU (EMEA) Limited**

Information is the lifeblood of business. By making it work harder, we create the knowledge that empowers organisations to do more. We achieve this by enabling data to move seamlessly between physical and digital environments, so information becomes more usable to more people.

PFU (EMEA) Limited is a specialist company within the Fujitsu family, that's dedicated to information management solutions. We offer advanced technology, intelligent software and consultancy services; that has made us the partner of choice for the world's most ambitious organisations. So, whether its document management solutions, bringing galleries online, or small format keyboards for coders, we are committed to enabling the world's flow of knowledge.

Operating in Europe, the Middle East, and Africa, PFU (EMEA) Limited is responsible for marketing and sales of Fujitsu document scanners. The European company was established in the United Kingdom in 1981 and has offices in Germany, Italy and Spain and a Knowledge Suite in France, Dubai and Russia.

For more information, please see: [www.fujitsu.com/uk/about/local/corporate/subsidiaries/fel/](http://www.fujitsu.com/uk/about/local/corporate/subsidiaries/fel/)

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